

Delivering Outcomes to People Project

Delivering Outcomes to People – How are we doing?

The Rhetoric and the Reality.

National Conference.

27 – 28 November 2007.

**Tullamore Court Hotel,
Tullamore, Co. Offaly.**



The Council on Quality and Leadership
Partners in Excellence; Leadership for the Journey



DEPARTMENT OF JUSTICE, EQUALITY AND LAW REFORM
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Delivering Outcomes to People – How are we doing?

The Rhetoric and the Reality

A National Conference

What is the Delivering Outcomes to People Project?

The Delivering Outcomes to People Project is funded under the Dept of Justice, Equality and Law Reform, as part of their Enhancing Disability Services, POBAL Office. This funding came about as a result of a proposal by the National Outcomes Network of Ireland submission. The Project funds a Project Manager and Project Administrator, with funding running until 30 March 2008.

The aims of the Delivering Outcomes to People Project are to:

- Support clusters of smaller agencies in the disability sector in training their staff in Personal Outcomes measuring.
- Develop a national baseline of data from agencies using personal outcomes.
- Support & disseminate good practice in outcomes delivery through website, seminars, national conference & good practice guide.
- Support implementation of Basic Assurances in all network members.

The Conference

While many agree with the concept of person-centeredness and providing individualised, good quality services that support people's desired outcomes, we all struggle with the practice. The Delivering Outcomes Project strives to support agencies move from the rhetoric to the reality in people's lives. The Conference will highlight the learning of the Delivering Outcomes to People Project, in the context of the Rights of the person with a disability, self-determination and community life, from Ireland and further afield.

Who should attend?

This Conference will be of interest to staff/service providers in the disability sector, people with disabilities, their families and advocates and others with an interest in enhancing lives and empowering persons with a disability.

When: 2pm – 5pm Tuesday 27 November 2007
followed by a Conference Dinner
9am – 4pm Wednesday 28 November 2007

Where: Tullamore Court Hotel, Tullamore, Co. Offaly.

Cost:

	Self Advocate/Family	Staff
Conference Full Programme – Early Bird (Booked before 22 October 2007)	€50	€150
Conference Full Programme (Booked after 22 October 2007)	€75	€200
Conference Dinner Tuesday 7.30pm	€50	€50

Overnight Accommodation is not included and should be booked directly by you, if required.

Delivering Outcomes to People – How are we doing? The Rhetoric and the Reality

The Programme Outline.

Presentations will focus on moving from the rhetoric to the reality of people's lives, sharing good practices and the experiences to date of the agencies involved in the Project, the desired outcomes of people and the supports required, the changes in quality of life for people supported, and the frameworks and systems established to implement outcomes and build more responsive services.

Keynote Speakers:

Professor Gerard Quinn, Dept of Law, NUIG, Galway
Liz Weintraub, Self Advocate, CQL
Dr. Patricia O'Brien, Director, Nat. Inst. for Intellectual Disabilities, TCD.
Olive Moore, Amnesty International, Ireland.

The Conference presentations will include:

- **The 1st National Personal Outcomes Baseline Report**
- **Promoting Best Practice Guidelines**
- **People telling their own Stories**
- **The Road to achieving Basic Assurances Certification with CQL**

Outline of Programme:

Tues pm Session 1: Human Rights, Self Determination and Project Learning

Wed am Session 2: Community Life, Making my own Decisions and Basic Assurances

Wed pm Session 3: Families, Community and Individualised Supports

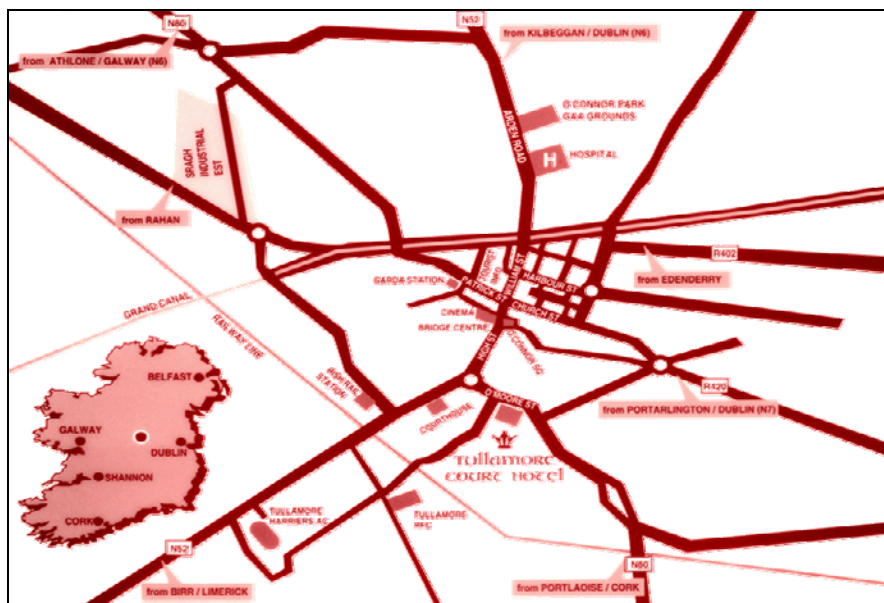
Further themes will include building Social Capital in the lives of people supported, bedding down Shared Values, and learning about good practices in agencies supporting people's desired outcomes.

For further information, please contact: Oonagh Hayes on 01-8086411 or email oonagh.hayes@smh.ie or Margaret Farrell on 01-8086402 or margaretfarrell@smh.ie The final programme will be on our website www.outcomestopeople.ie



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For more travel information visit

Train Services: www.irishrail.ie

Bus Services: www.buseireann.ie

AA Route Planner: www.aaroadwatch.ie/routes/

For information on Tullamore including accommodation visit

www.tullamoreonline.net

Hotels:

The Tullamore Court Hotel, 057-9346666 www.tullamorecourthotel.ie

The Bridge House Hotel, 057-9322000 www.bridgehouse.com

Clonamore House Hotel, 057-9323175 www.clonamorehouse.com

Days Hotel, 057-9360034 www.dayshoteltullamore.com

The following agencies are involved with the Delivering Outcomes to People Project:

Anne Sullivan Centre
Dara Residential
Irish Society for Autism
Peamount Hospital

St Patrick's Kilkenny
Walkinstown Association
SOS Kilkenny
Brothers of Charity Services:
Galway, Roscommon, Clare,
Limerick, South, Waterford

Cheeverstown House
Gheel Autism Services
Malta Services
Prosper Fingal
Western Care Association
St John of God Hospitaller
Services at Menni, STEP,
Carmona, Breannan,
St. Raphaels, Holy Angels
Service Beaufort

Cheshire Ireland
Irish Wheelchair Association
Lorrequer House Dublin
St Michael's House
Sunbeam House Services
St. Cronan's Roscrea
Cloonamahon, HSE/NW
Peacehaven Trust
National Council for the Blind
in Ireland

The Delivering Outcomes to People Project is funded by Dept of Justice, Equality and Law Reform and managed by POBAL, from April 2006 – March 2008.

Organised by the Delivering Outcomes to People Project with the support of the Outcomes Network of Ireland.